

AVS

PRODUCT CATALOG



COMPANY | ABOUT US





SMAC Corporate Headquarters and Factory

About SMAC

SMAC was founded in 1990 in Carlsbad, California, USA with the target of developing devices that would automate work done by hands and fingers. By combining this capability with competitive prices SMAC believes it can eventually replace older technologies such as pneumatic cylinders and electric ball screw actuators.

SMAC now manufactures a wide range of precision programmable electric actuators based on its patented moving coil technology. These proprietary moving coil linear motor based designs are technically far ahead of old generation pneumatic and other electric actuators, including moving magnet linear motors. Our technological edge, combined with continuous cost-down/quality-up processes and its worldwide sales basis makes SMAC a leading mechatronics manufacturer in the world today.

SMAC devices have the ability to find surfaces without disturbing them, i.e., "Soft-Land™ capability."

This makes them "Mechatronic Actuators."

SMAC Moving Coil Actuators are much more sophisticated than the simple devices such as solenoids or air cylinders. The variables involved in the work are programmable. So force, distance, and speed all can be varied as needed. The devices also have built-in feedback sensing that can report if the desired work was accomplished or not. The devices have the ability to find surfaces without disturbing them, i.e., "Soft-LandTM capability." This makes them "Mechatronic Actuators."

SMAC determined early in its development that there were key technologies it must control to be successful. These include designing and manufacturing high torque brushless DC motors and optical encoders. In 2008, SMAC began an in-house capability to design and produce incremental linear optical encoders. That effort led to the establishment of SMAC Electronics Manufacturing Center in New Hampshire. The group includes engineers and technicians with more than 35 years of experience designing and building encoder products.

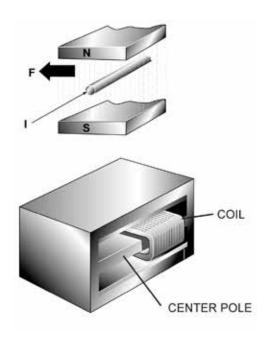


MOVING COIL TECHNOLOGY



How Moving Coil Actuators Work

Moving coil actuators work on the same principle as an audio loudspeaker. They consist of a moving carriage with an attached coil surrounding a powerful, permanent magnet. Current passing through the coil induces an electro-magnetic force, according to Fleming's left-hand rule. Varying the direction and amplitude of the current varies the induced force, allowing you to control the motion. The result is a device with few moving parts, low friction and zero backlash with excellent dynamic properties.



F ∝ N I B

where: F is the force generated

N is the number of turns in the winding (Constant)

I is the current flowing through the winding and

B is the magnetic flux (Constant)

Therefore, doubling I (current) doubles F (Force).

Other voice coil actuators give no provision for position feedback, but all SMAC actuators include a precision, non-contact linear encoder. This allows closed-loop servo control of motion in position and velocity modes and real time monitoring of position in all operating modes.

These unique features allowed SMAC to develop the Soft-Land™ routine, which has permitted applications simply not possible with other technologies.

Benefits of Moving Coil Technology

- Lower moving mass with the moving coil actuator means extremely high acceleration and velocity, as opposed to the heavier "moving magnet" technology used in most linear motors.
- Safe and energy efficient: operates at low current, typically at 1.5 amps at 24 volt DC.
- Quiet (< 55dB), airless operation: no expensive compressed air generation required. No air consumption or air leaks to attend to. No compressed air generating environmental particulate contamination.
- Force control is precise and repeatable since there is no pressure valves, no force fluctuations caused by air pressure fluctuations.

BENEFITS & FEATURES



Programmability and Operating Modes

By using SMAC controllers all of our products are programmable using 3 different modes independently and controlling position, velocity, and force. This allows their performance characteristics to be tightly monitored. Pass/fail windows for any of these parameters can be set - useful for error reporting and testing applications.

Position mode

Position mode will allow the actuator to be moved to any position along the stroke using a given acceleration, velocity and force. It is possible to make absolute, relative and "learned position" moves. The force necessary to hold a given position can also be measured. This is called "holding force" and is used in applications such as switch testing.

Velocity mode

Velocity mode allows the actuator to be moved with a given velocity, acceleration, force and direction. Velocity (i.e. position vs. time) is closed-loop using feedback from the encoder, giving precise velocity control. Position and position error (the difference between actual position and desired position at a given time) can be interrogated in real time during motion. Typically used for constant speed scanning applications and Soft-Land™ routines.

Force mode

In Force mode, current in the coil is controlled to give a programmed force output. Position and velocity are open loop, using no feedback from the encoder, but actual position can still be monitored in real time. Used in applications such as tensile and compression testing.

SMAC Unique Features and Advantages

- Fully programmable in Position, Acceleration, Velocity and Force.
- Soft-Land™ capability: apply controlled light force without damaging parts/material being handled.
- Direct drive = no backlash, a very high degree of accuracy & repeatability.
- Sub-micron resolution (5µm to 100nm).
- Long operation life = typical MTBF of over 100 million cycles.

SMAC Actuators Give You Flexibility

- Integrated position measuring system with glass scale and optical reader head (non contact).
- Ability to switch between operations force, position and velocity mode at any time.
- "On the fly" adjustable movement allows quick changeover.
- Constant force monitoring and control.
- Digital and analog input/output channels.
- SMAC linear motors are a servo system, hence they can be programmed to decelerate smoothly and quickly. Mechanical slamming can be totally eliminated.
- Competitively priced electric actuators that offer all of the above features and benefits.

SMAC Moving Coil Actuators



Soft-Land™

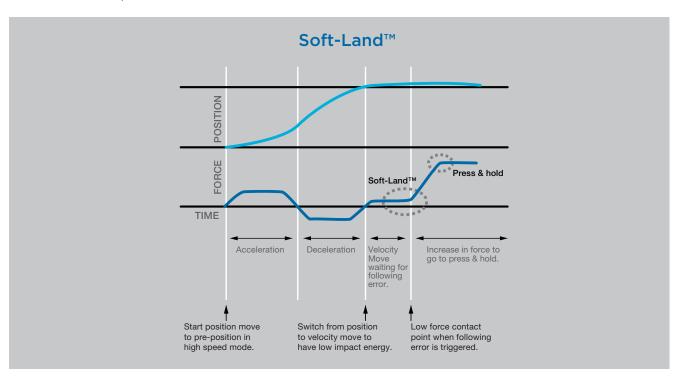


What is a Soft-Land™?

The Soft-Land™ is a patented unique software routine which allows an SMAC actuator to approach a surface at an unknown distance and land on it with a programmed force that can be as low as 0.1N. It gives extremely accurate sensing of product location or dimensions. This is particularly useful for handling delicate or high value components, such as surface mount chips, but other uses are emerging all the time. The routine takes advantage of the SMAC actuator's unique ability to control applied force while monitoring position in real time and is available for use with all SMAC actuators.

Soft-Land™ is a patented unique capability that allows actuators to approach a surface at an unknown distance and land on it with a programmed force.

The routine consists of a controlled low force approach in velocity mode, while the position error is constantly monitored. Once contact is made the position error builds up until a pre-programmed figure is reached - resulting in the rod maintaining position on the surface of the component.



A typical Soft-Land™ routine might be as follows:

- 1. High speed approach in Position mode to a "safe" distance from the part.
- 2. Switch to Velocity mode, setting a low force and velocity.
- 3. Slowly approach the part, monitoring position error.
- If position error goes outside of a programmed window, the actuator has met an obstruction (i.e. landed on the part) and the Soft-Land™ routine is completed.
- 5. It is also possible to set a position window where the component should be located, if it is not located within a certain position, the actuator will retract.

PRODUCT OVERVIEW





GRIPPERS & XY STAGES Stroke [mm] 10 - 30 | Peak Force [N]: 3.1 - 45



MGR7 Stroke [mm]: 10 Force [N]: 3.8



GRP20 Stroke [mm]: 10 Force [N]: 8



GRP35 Stroke [mm]: 30 Force [N]: 25, 26



GRP50 Stroke [mm]: 30 Force [N]: 35, 45

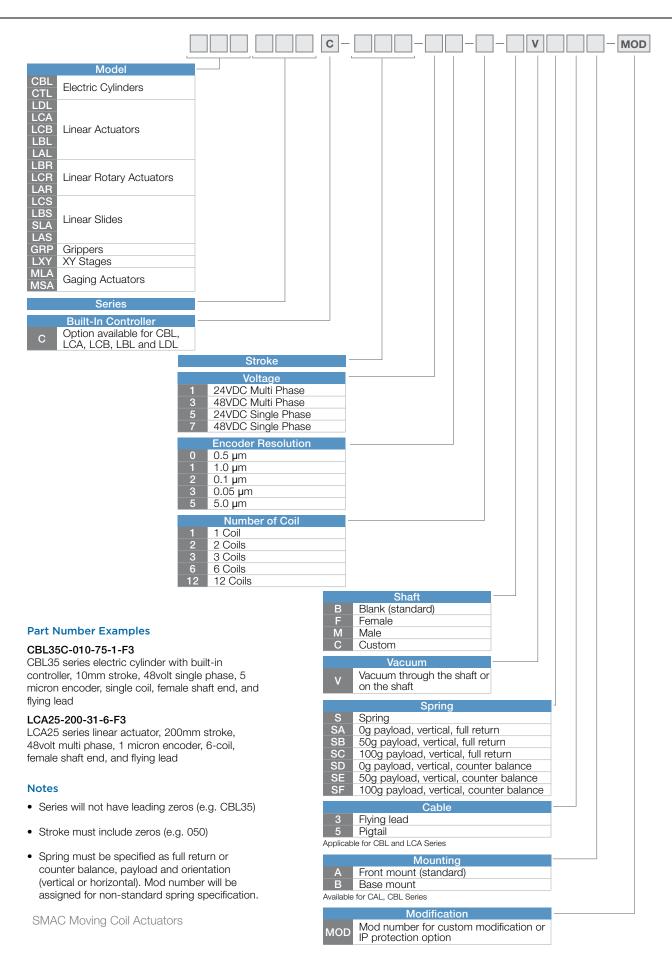


Stroke [mm]: 15 Force [N]: 22



PART NUMBERING SYSTEM





PRODUCT SPECIFICATIONS



SMAC Actuators' Unique Features



Soft-Land™

A patented capability to apply controlled light force without damaging parts/materials being handled.



Feedback

Built-in sensing that can report if the desired work was accomplished or not. It can be used for Data Acquisition.



Linear Rotary Motion

The precision Z-theta motion within one small compact actuator, providing convenient pick, orient, and place movements.



IP Protection

Optional IP65 and IP67, dustproof and waterproof features.



Graphical User Interface (GUI)

SMAC GUI provides a simple and straightforward way to quickly configure motion parameters of a variety of SMAC actuators and controllers. Application-based GUIs are also available.

GRIPPERS & XY STAGES | GRP & LXY SERIES



The MGR, GRP and LXY have the advantage of independent control of the velocity, acceleration, positioning and force of each axis. This gives you a flexible and accurate tool.



- Precise force control, measuring and positioning
- ✓ Soft-Land™ capability for sensing product location and dimensions
- √ No backlash, no cogging

				Axis 1			Axis 2							
Part Number	Voltage [DC]	Size: LxWxH [mm]	Stroke per Axis [mm]	Peak Force [N]	Continuous Force [N]	Force Constant [N/A]	Moving Mass [kg]	Peak Force [N]	Continuous Force [N]	Force Constant [N/A]	Moving Mass [kg]	Maximum Current [Amp]	Weight [kg]	Maximum Opening
MGR7-010-51-1	24	55x47.5x24	5	3.8	(*)	10.9	0.009	3.8	(*)	10.9	0.009	0.35	0.17	10
GRP20-010-51-1	24	80x90x23	5	8	3.2	5.5	0.065	8	3.2	5.5	0.065	1.8	0.5	10
GRP35-030-55-1	24	93x110x38	15	25	10	17	0.1	25	10	17	0.1	1.5	1.5	30
GRP35-030-75-1	48	93x110x38	15	26	10	13	0.1	26	10	13	0.1	1.9	1.5	30
GRP50-030-55-1	24	90x125x55	15	35	14	23	0.15	35	14	23	0.15	1.5	2.1	30
GRP50-030-75-1	48	90x125x55	15	45	18	23.6	0.15	45	18	23.6	0.15	1.9	2.1	30
LXY15-015-75-1	48	111x112x86	15	22	11	13	0.13	25	12	12	0.22	2.2	1.65	N/A
LXY25-025-75-2	48	125x125x65	25	42	17	14	0.19	42	17	14	1.5	3	3.2	N/A

NOTE: For any SMAC Moving Coil Actuators, the maximum recommended continuous duty current is 600mA supplied to the actuator over a 1 second period. For anything beyond this in terms of current draw or time please consult the factory. We manufacture actuators to suit our customers' requirements. Please call us if you do not find the right actuator in this list. (*)Consult factory



MGR7



GRP20



GRP35



GRP50



LXY15



Options & Modifications (Consult factory for availability)

Linear encoder resolutions ------ 5µm standard, 1µm and 0.1µm optional for most units. Consult factory for availability.

MGR7: 1µm standard.

GRP20: 1µm standard and 0.1µm optional.

GRP35 and GRP50: 5µm standard, 1µm and 0.1µm optional.

Increase of force & acceleration ----- 48 volt coil and double coil options are available for some units with 24 volt single coil.

Increase of force accuracy/lifetime ----- Low-friction linear guide/extra-long preload linear guide.



Why Use SMAC Cables?

SMAC actuators are used in numerous high speed, high cycle applications and are guaranteed for millions of cycles. For this reason, it is imperative that the cables used to connect with our actuators are capable of similar arduous duty cycles and life span. Only cables manufactured by SMAC can be guaranteed to meet the rigorous standards required during use. Many years of experience has taught us that cheaper third party cables simply are not up to the task required. They are, in fact, one the most common causes of technical problems experienced by our customers.

Models	Single Axis Controller			Dual Axis C	Controller	Amplifier	Smart Driver	
Actuator	LAC-1	LCC-10 /LCC-11	CBC-EIP / CBC-ECT	VLC-M1 / VLCI-X1	VLC-25-07 / VLC-25-13	LAC-25	LAA-5	LAD-1
CBL* / CTL*	CBL*/CTL* CAH-4LOD26-03 CAH-6LOD26-03 2x CBL*/CTL*				CAH-LAD26-03	CAH-LSD26-03		
2x CBL* / CTL*					CAH-4LTD26-03	CAH-6LTD-03		
LBR					MAH-4RTD026-03			
LCA(S)*/ LCB/ MLA / MSA	CAH-4LOD26-03	CA	AH-6LOD26-0	03			CAH-LAD26-03	CAH-LSD26-03
LBL* / LCA (S)* (Multi-pole/brushless)		MA	AH-6LOD26-(03				
2x LCA(S)*/ LCB/ MLA / MSA					CAH-4LTD26-03	CAH-6LTD-03		
2x LBL* / LCA (S)* (Multi-pole/brushless)					MAH-4LTD026-03			
SLA10	CAH-4LOD26-03 (with LAH-PT12-26)		AH-6LOD26-(h LAH-PT12-				CAH-LAD26-03 (with LAH-PT12-26)	CAH-LSD26-03 (with LAH-PT12-26)
SLA25*	CAH-4LOD26-03 CAH-6LOD26-03				CAH-LAD26-03	CAH-LSD26-03		
LAL35/LAL95	LAH-4LOD26-03	LA	NH-6LOD26-0	03			LAH-LAD26-03	LAH-LSD26-03
LAL55/LAL300/LAL500	LAH-4LOD-03	L	AH-6LOD-03	3			LAH-LAD-03	LAH-LSD-03
LAR35	LAH-4RED26-03 (with 2x LAC-1s)		NH-6RED26-0 h 2x controlle		LAH-4RTD26-03	LAH-6RTD26-03	LAH-RAD26-03	LAH-RSD26-03
LAR31-030			H-6RED226- h 2x controlle		MAH-4RTD226-03			
LAR31-050			H-6RED026- h 2x controlle		MAH-4RTD026-03			
LAR55/LAR95/LAR300	LAH-4RED-03 (with 2x LAC-1s)		AH-6RED-03 h 2x controlle		LAH-4RTD-03	LAH-6RTD-03	LAH-RAD-03	LAH-RSD-03
LCR13/LCR16/LCR20 Under 25mm stroke			H-6RED226- h 2x controlle		MAH-4RTD226-03			
LCR13/LCR16/LCR20 35mm stroke and above		MAH-6RED026-03 (with 2x controllers)		MAH-4RTD026-03				
2x LAL35/LAL95					LAH-4LTD26-03	LAH-6LTD26-03		
2x LAL55/LAL300/LAL500				LAH-4LTD-03	LAH-6LTD-03			
MGR	CAH-4RED26-03 (with 2x LAC-1)		AH-6RED26-0 h 2x controlle		LAH-4RTD26-03	LAH-6RTD26-03		
GRP20/GRP35/GRP50***	LAH-4RED26-03	LA	NH-6RED26-0	03	LAH-4RTD26-03	LAH-6RTD26-03		
LXY15/LXY25					CAH-4RTDGRP26-03	LAH-6GRP-03		

^{*} No cable required for flying lead option. ** M12 connectors optional for EtherNet/IP. *** Old type of GRP50 requires LAH-GRP26-03 cable.

Options & Modifications (Consult factory for availability)

Cable length	3m standard, optional 10m length is available. Consult factory for other length.
Superflex	Suitable for robotic applications.
SMAC Moving Coil Actuators Non-SMAC controller connector	Consult factory for details.

GRAPHICAL USER INTERFACE



Graphical User Interface (GUI)

SMAC Graphical User Interface provides a simple and straightforward way to quickly configure motion parameters of a variety of SMAC single/dual axis actuators and controllers. Pre-installed, user configurable application-based GUIs are also available.

- Little to no programming experience required
- Menu-driven, Windows based, easy setup
- Pre-programmed with application-specific features
- Real time analysis
- Data and graphical feedback tools
- Built-in tutorial and help features

LCC Control Center

Achieve high level programming with no programming experience, monitoring and logging of parameters, fine-tuning of control parameters for LCC and CBC controller.

LAC-X Editor

Easy setup and tuning of control parameters for LAC-1 and LAC-25.

Thread Check Center: TCC

User configurable Thread-Checking applications. Fully automated 100% inspection of internal & external threads. Verification of counter bore height, thread pitch, oversized/undersized threads, cross thread and shallow thread, etc.

Capping Control Center: CCC

User configurable threaded bottle/container capping applications. Detect and report no/ obstructed cap. Adjust force and torque, show the different quality check capabilities such as cap height, torque limit, force required to press-in, and even check the clicks on child proof caps.

Gauging Control Center: GCC

User configurable gauging applications. Provide real time plot of measured values in relation to limits. The user may save a .csv or image file of the measured values or graph area respectively for data logging.

Ejection Control Center: ECC

User configurable Ejection applications. Select and program between 4 types of ejection sequence including soft eject, rapid eject etc. Control velocity for ejection based on customer cycle time requirements. Adjust force to eject based on the weight/mass of the object to eject. Manipulate position to park the actuator based on the program sequence.

Leak Test Center: LTC

User configurable Leak testing applications: Select and program between two types of leak testing procedure(Velocity and Force). Unique capability of SMAC actuator to soft land on the object and applying force can be programmed using this GUI. Precise monitoring of displacement of the bottle/container/ or any testing sample during leak testing. Adjust the force to be applied on the test object using this software.











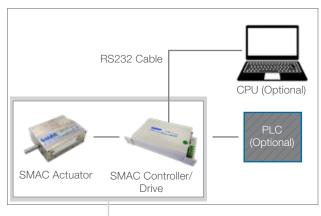




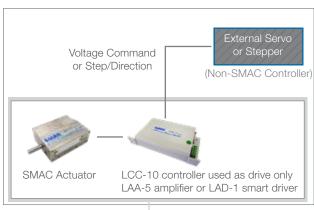
SYSTEM CONFIGURATION



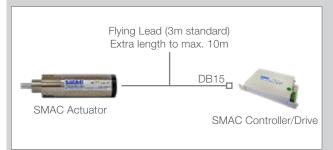
Configuration with SMAC Controllers



Configuration with Non-SMAC Controllers

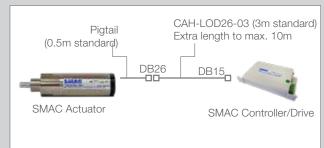


Configuration for Flying Lead Cable

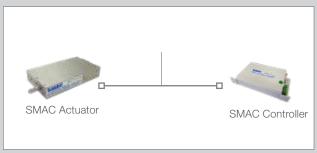


CAL, CBL, CTL, LCA, LCB, LBL, MGR and SLA series

Configuration for Pigtail Cable

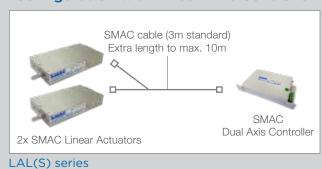


Configuration for SMAC Cable

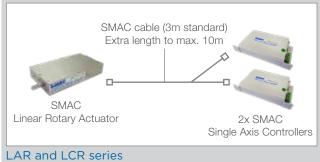


LAL(S), LAR, GRP and LXY series

Configuration with 1 Dual Axis Controller



Configuration with 2 Single Axis Controllers



INSTALLATION GUIDE / INDIVIDUAL MODIFICATIONS



INSTALLATION GUIDE

Duty Cycle

For any SMAC Moving Coil Actuator, the maximum recommended continuous duty current is 600mA supplied to the actuator over a 1 second period. For anything beyond this in terms of current draw or time please consult the factory.

NOTE: Failure to observe this duty cycle recommendation may result in the actuator sustaining damage through overloading. Overloading will overheat the coil and may cause deformation or an impact on the magnet housing.

Continuous Force

Peak force applied for duration shorter than 0.4 sec. in one second interval. (force mode): 40% of peak force, continuous.

Force Mode

The specified current may be applied continuously to generate the desired force. However, the recommended continuous force limit should be set in the control program.

In vertical operation, the actuator rod will drop when power is cut off. The rod in a lowered position may be damaged by other moving parts in the machine. A return spring (optional feature) will keep the rod raised. A safety lock-out should be installed in the machine program to confirm the rod location before another interfering component can be moved.

SMAC actuators are equipped with these safety features:

- Index line/home position: used to monitor absolute position
- Breakaway shaft (optional)

Safety Considerations

Unintentional full force may be applied continuously under the following conditions:

- missed target position
- excessive friction
- equipment malfunction, i.e. jam

If left undetected, this can cause destruction of the coil in some units. A servo program should perform the following checks regularly:

- Re-home: to assure target position has not shifted beyond end of stroke
- -Time-outs: to shut power down within 10 seconds of error detection
- Following Error Limits: software safety

Mounting

If the actuator is mounted vertically, the shaft drops down when the actuator is powerless. It is possible that other moving parts of the machine may damage the actuator at this position. A return spring would hold the actuator in an upper position when it is powerless.

A safety function in your machine should check the actuator's current position before other components may move into the working area of the actuator.

INDIVIDUAL MODIFICATION

Many of our standard actuators listed on previous pages are compatible with both add-on options and modifications. In addition to the standard vacuum and spring option SMAC can offer the following modifications subject to approval by the factory.

Linear Guide Options

Increased rigidity and side load tolerance can be gained by using a higher specification "wide guide". Additionally, in force sensitive applications we can fit a low friction guide.

Double Coil

Integrating an extra coil can enhance both force and acceleration.

Custom Nose-Bushing

An extended nose bushing with increased side load tolerance are available on many models. We can also offer scraper and wiper seals around the shaft to protect the bearings from excessive wear in harsh environments.

Custom Shafts

In addition to the standard male/female rod ends we can also offer options such as "breakaway" shafts and custom shaft diameters.

10μm T.I.R.

Total indicator run-out under 10µm is available on several linear/rotary models.

Rotary

Increased torque/gear ratio can be gained by using alternative geared motors or direct drive motors.

Higher rotary encoder resolutions are optional. Please consult factory for availability.

If a longer life rotary is required, then we can fit a brushless rotary motor.

Flying Lead

Instead of the standard chassis connector we can offer a flying lead option. The flying lead is standard for all the CA and LCA series actuators.

Cable Options

Whenever an SMAC actuator is mounted to any 3rd party device such as a gantry or multi-axis robot, SMAC strongly recommends that a superflex cable is used. Cable lengths with a standard of 3 meters up to a maximum of 10 meters can be offered.

PPLICATIONS



Mechatronic SMAC electronic actuators are used widely in automotive, packaging, electronics, robotics, pharmaceutical, medical assembly, laser cutting, high speed scanning, glass cutting, dispensing, switch testing, spot welding, soldering, and measuring applications to name but a few. SMAC is constantly working on new and diverse applications with both OEMs and end-users across the world.



















The precision Z-theta motion within one small actuator, providing a convenient pick, orient and place. The unique Soft-Land function allows the unit to gently land on a delicate component with a controlled force, avoiding damage to the component. These characteristics make SMAC electric actuators ideal for assembling small, fragile components.



Switch Testing

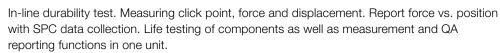


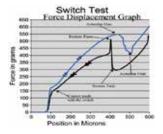












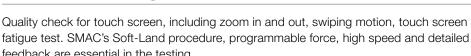
Touch Screen Testing

feedback are essential in the testing.











100% Automated Thread Check Gui 🖨 📋 📦 🕻





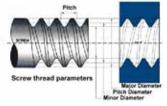








Fully automated 100% inspection and test of screw thread check for optimal quality assurance. The unique low-cost SMAC solution enables you to automatically check the following screw thread parameters: Oversize/undersized threads, cross threads, thread depth, no-threads, mis-located threads, thread pitch, and shallow/blocked hole.



Measuring, Bore Gauging and Groove Inspection







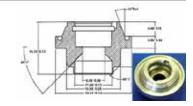






100% measure and test inline production of small components for quality control. The SMAC actuator conducts multiple point gauging on parts externally and internally within a few seconds. It can run 24/7 and enables 100% data feedback and verification of each individual test on each individual part.

SMAC Moving Coil Actuators



APPLICATIONS



Tensioning with Precision Force Control









SMAC excels at force control which is key for tensioning materials such as car batteries. Force resolution of 10 grams maintained over the entire force range. Easily replaces low friction pneumatic cylinders that have inconsistent force throughput. Response time 10x better than our closest competitor.



Dispensing / Filling







SMAC actuators' repeatable positioning coupled with high speed allows you to more precisely and repeatedly control the dosing amount. SMAC actuators also allow for easy change over for different dosing requirements based upon the material and container size.



High Speed Pressure/Leak Detecting









SMAC actuator senses the surface of container/package, push with specific force and monitor the movement to determine pressure in container/package. This solution can be used for soft pouch packaging such as contact lens or single-served coffee "pods."



Rejecting, Diverting, and Multi-Lane Sorting









SMAC can reject or divert one container at line speeds over 1200 containers/ minute. Movement of container is smooth, fast, and gentle with unique Soft-Land™ feature. Container will not tip over because of force and velocity control.



Capping











SMAC linear rotary actuator rotates the cap while pushing down. Actuators can press with programmable force and provide torque feedback that informs when the cap has torqued out (or not) to ensure a quality operation. It shows the different quality check capabilities such as cap height, torque limit, force required to press in, and even check the clicks on child proof caps.



APPLICATIONS



Assembly











Assembly requires both precise placement and precise low force control. SMAC linear rotary actuators perform pick, orient, and place movements in a single unit. Precise force control and Soft-Land™ capability preventing parts damage delivers a great advantage. Feedback of assembly positioning provides real time quality control information.



Smart Screwdriver









SMAC linear rotary actuators are an all in one solution. Fast approach, then find the surface with Soft-Land™ capability. Turn counter clock-wise, screw moves up, then drops as first thread found, then start rotating clock-wise. First a "snug" torque is applied, when there are a number of screws holding a part on the clamping surface, then a final torque is applied. Monitoring the torque and pitch verification. Good, shallow, cross/no-threads, and the precision of the thread are detected through linear position feedback.



High Speed On-the-Fly Labeling





The label applicator (SMAC actuator) matches the speed of the conveyor as the product comes through. High cycle rate, energy efficient, and adjustable speed and height for the different kind of products. The Soft-Land™ capability allows the actuator to apply labels with controlled low force.

Scanning







A series of precise short movements with repeatability in micron or sub micron ranges used for moving lenses/cameras, wafer scanning, microscopy, cytometry, etc. SMAC actuators eliminate incremental errors that come with the use of open-loop actuators. SMAC's precision actuators are fully close-looped and provide extremely accurate position data and positioning capability with resolution as to five nanometers. Easy setup, compact, all-in-one package is ideal for integration to existing equipment and new developments.



Material Test





SMAC actuators can be programmed to develop a motion profile required. By measuring the force used to stretch/ manipulate the material to the prescribed length, the gradual degradation of the material could be continuously monitored.

Glass Cutting / Scoring



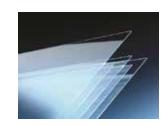








Precision work in grinding, cutting, and polishing processes can be easily done by SMAC programmable actuator. Precise force control and the ability to track a surface with constant force throughout the stroke are important when handling brittle material. SMAC's unique Soft-Land function, the ability to apply as low force as 0.1N or less, and move with a set force while bevelling or cutting is something SMAC can easily do. SMAC Moving Coil Actuators



GUARANTEE & TERMS OF SALE



The SMAC 12 Month Product Guarantee

SMAC Corporation designs and manufactures advanced electric actuators. All SMAC actuators are quality products specifically designed and built for long service. Therefore, all actuators appearing in this catalog are guaranteed for a period of twelve months from the original date of shipment from our factory.

The guarantee conditions are effective when a SMAC actuator is connected via a SMAC or SMAC approved cable/connector and controlled by either a SMAC or SMAC approved controller. If a customer wishes to use a cable/connector or controller which is neither manufactured by, nor qualified/approved by SMAC, SMAC offers a test and qualification service to the customer. Once tested and approved the standard SMAC guarantee applies. Please contact your local SMAC branch for details. This guarantee is limited to a one-time replacement or rebuilding of any actuator which should fail to operate properly.

Actuators must be returned with transportation prepaid and received at our factory within the guarantee period. They will be returned to the customer at the expense of SMAC.

No claims for labor, material, time, damage or transportation are allowable. Actuators damaged as a result of misapplication by the customer are excluded from this guarantee. The guarantee does not apply to loss or damage caused by fire, theft, riot, explosion, labor dispute, act of God or other causes beyond the control of SMAC. SMAC shall in no event be liable for remote, special or consequential damages, under the SMAC guarantee or under any implied warranty.

The above guarantee is our manner of extending the engineering and service resources of the SMAC organization to assure our customers long and continued satisfaction.

The SMAC Rebuild Program

Actuators no longer covered by the SMAC guarantee can be rebuilt under the SMAC rebuild program. Our continued research and development program extends the life of our actuators making them even more reliable under adverse operating conditions. Actuators returned under this program are completely disassembled, inspected and rebuilt to current operating standards wherever possible, tested and returned within a few days for a reasonable charge (typically 35% of standard list price). For 90 days from date of shipment from our factory, all rebuilt actuators carry the same guarantee as provided for new actuators.

SMAC products have been tested and found to be fully compliant with EN 50082-2 & EN 55011 Group 1, Class A.

Terms & Conditions of Sale

SMAC manufactures and sells actuators, controllers and cables. It has a standard warranty policy covering these products. SMAC does not offer integration services. These are the responsibility of SMAC distribution and their customers. This means SMAC takes no responsibility for software programming, mechanical designs and all other engineering involved in a project using SMAC devices. SMAC may, at its discretion, offer technical recommendations or suggestions to help its customer, the distributor, on a particular application. SMAC will only do this once a signed release of responsibility is received from its customer.

U.S. and world wide patents issued & applied for. SMAC improves its product line on a continuing basis. Specifications and mechanical dimensions are subject to change without notice. Please consult factory before proceeding with your design.



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